# "How to 5X Your Growth"



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#OMSDC50 #OhioMakesItHappen

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Ohio Minority Supplier Development Council

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## Never thought I would be here!



- New Orleans Charity Hospital
- Lower 20% of wealth distribution
- Scarcity mentality and abundance

## outlook



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## George Simms "Why Statement" **"Eliminating Economic Injustice** through Operational Excellence"



# 3 Learning Objectives:

## **Business Case:**

- 1. Why minority businesses are a key demographic for the future of wealth management
- 2. What are some unique challenges and opportunities with this demographic



# 3 Learning Objectives (cont'd):

## Leading Growth:

3. How to engage with 40% of the population that is overlooked



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# Why Minority Businesses are k<u>ey to</u> Future Wealth Management

# Video

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# Minority businesses are a key demographic for the future of wealth management

- 1. 2050 Minority Majority
- 2. Minority Families earn 60% of White Families



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# Minority businesses are a key demographic for the future of wealth management

- 3. Financial Management Industry growth factors:
  - 1. Growing population
  - 2. Increased number of households
  - 3. Wealth Growth



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# What are some unique challenges and opportunities?

## **Challenges:**

- 1. Low penetration: 15% of CFP clients are black and Latino
- 2. Low Minority CFP representation: approx. 9%

# **Opportunity:** Underdeveloped market with 120,000 + Minority Businesses in OH



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How to engage with 40% of the population that is overlooked

- 1. Courageous Leadership
- 2. Leading Change Model
- 3. Collaborate with organizations in the Minority Ecosystem



# **Courageous Leadership**

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# What are the elements of Leadership?







# **Leading Change Model**

#### What are the secrets of making change happen?



A blog post by @Mann4Edu

### What are the secrets of making change happen?

Change Success Rate = Motivation \* Process \* Capability

# Leadership's Role in Making Change







Motivation: Envision and Energize Process: Enable Capability: Enable

A blog post by @Mann4Edu

## Sunny Delight Case Study: Business Situation



- Business uncertainty
  - 20% volume decline; additional 15% projected
- Poor standards and execution
- Lean capability not leveraged
- 4 manufacturing plants competing negatively (13  $\rightarrow$  5  $\rightarrow$  4)

## Sunny Delight Challenge



#### Issue:

Plant closures (Right Sizing) not viable due to customer service and logistics cost issues

#### **Business Need:**

- Winning low shelf price
- Operate 4 plants for the cost of 3 plants

### Motivation (Envision and Energize)

#### **Golden Circle**



"Start with Why" by Simeon Sinek

What **"Why Statement"** will profitable growth enable?

### Sunny Delight "Why Statement"



"With a taste unlike anything else, SUNNYD is the orange drink with a one-ofa-kind flavor for a one-of-a-kind you."

My Personal Sunny Delight "Why Statement":

Affordable Juice Drink that provides 100% of Vitamin C daily value in one 8oz

## Motivation (Envision and Energize)

- <u>BHAG</u> (pronounced "Bee Hag," short for "Big Hairy Audacious Goal") is a powerful way to stimulate progress. A BHAG is clear and compelling, needing little explanation; people get it right away.
- <u>Example:</u> May 25, 1961, President Kennedy said : "I believe that this Nation should commit itself to achieving the goal, before this decade is out, of **landing** a **man on the Moon** and **returning him safely to Earth**."

### Motivation (Envision and Energize)

#### Sunny Delight BHAG: \$9.80/SU TDC

- 4 plants operate for the cost of 3
- Improve Production, Quality, Cost, Distribution, Safety, and Morale
- Grow sales

reward growth potential people responsibility empowermen training Motiv development education challenge promotion attitude opportunity management achievement performance

## Process (Enable)



- Completed loss analysis (Hu<u>M</u>an, <u>M</u>aterial, <u>M</u>ethod, <u>M</u>achine, Environ<u>M</u>ent)
- Identify loss elimination strategic plan
- Established combined 5 sites into 1 with an integrated structure
- Simplified Leadership Team structure independent of location

## Process (Enable)



- Eliminated sites self-sufficiencies by:
  - Reduced from 5 to 1 staff departments
  - reduced from 16 to 4 site core Managers
  - Increased Technician leadership, involvement and responsibility
- Implemented a new structure in 6 months
  - Benchmarking of new concepts and structures

## Capability (Enable)



- **Combined** Site Leader and Capability Leader **roles** (AM, PM, FI, & E&T)
- New technologies and standard systems to support organization structure and operating strategy
- Created stability through aggressive training plans and use of centers of excellence to yield higher standards and expectations

#### Success



- Tripled Profitability!
- Operate 4 plants for cost of 2 ½!
- \$65MM total savings; \$34 MM manufacturing expense savings
- 20% to 70% improvement in Production, Quality, Distribution, Safety, and Morale results
- \$500M net sales gain from improved customer quality and service

# Collaborate with organizations in the Minority Ecosystem

## **OMSDC** as a Collaborative Partner

- 1. What is OMSDC?
- 2. Where is OMSDC going?
- 3. How can OMSDC help?



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# What is the Ohio Minority Supplier Development Council (OMSDC)?



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# National Minority Supplier Development Council (NMSDC)

- 23 Regional Councils nationwide
- Over 1,500+ Corporate Members

## NATIONAL

Minority Supplier Development Council

- Over 15,000+ Certified MBEs
- 5 Global Affiliates



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# **Economic Impact**

#### Ohio MSDC MBE's Economic Impact on



Data from Economic Impact Report: 2017 Ohio MSDC Available at www.OhioMSDC.org





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## Ohio Minority Supplier Development Council



### **Vision Statement:**

To be the premier, trusted, and essential business **solutions provider** to Corporate America through the development of **world-class** minority business enterprises that transform **communities**, achieve excellence, and produce **economic equity**.



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# **Minority Economic Equity Definition:**

Minority % contribution to the Ohio GDP equals minority % contribution to the Ohio Population



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## **OMSDC50 BHAG**

- OMSDC50 = 30 + 9 + 5 + 5 + 1
  - **\$30B --** MBE Revenue
  - **\$9B** -- Corporate Savings
  - 5% -- Ohio GDP
  - **5X** -- Five-Fold Increase in Impact
  - 1 -- "One OMSDC", "One Ohio Minority Business

Ecosystem", "One NMSDC"

#### **Objective and Timing:**

- Develop an OMSDC that delivers 10% YOY MBE revenue growth and Corp. Savings
- Achieve OMSDC50 BHAG by 2040 and Minority Economy Equity by 2054



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## How can OMSDC assist you?



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## **OUR MBE**s

Certified World Class MBEs that deliver product and/or service and cost innovation that meets or exceeds customer requirements.



#### **MBE Facts:**

- 133% ROI on each dollar spent w/MBEs
- 95% met or exceed expectations
- Largest MBE \$1.4 B revenue
- Oldest founded in 1881



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## **OMSDC Member Benefits**

- Connect with MBEs that provide winning business and supply chain solutions
- Supplier DEI Professional and Program development (Membership Committee/LAC)
- Assistance in achieving and exceeding business and supplier diversity goals



# **Impact Example**

# Video

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# Next Step:

# Connect with OMSDC by scanning the QR Code below and visiting the OMSDC table





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## Thank You!!!



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# How to engage with 40% of the population that is overlooked

*"A diverse organization will out-think and outperform a homogeneous organization every single time". AG. Lafley, Former CEO – Procter & Gamble* 



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